

APPENDIX F

Action - Some of this has already been addressed with Licencing and Lounge 23:00pm rules in place as per licence, and doors closed – only garden use for smoking until 01:30.

This was addressed in the summer- Julie aware.

Further to the notice in the window of Lounge 72, I would like to register our comments regarding the premises.

My name is Terry Baynes and I am an interested party as **I like a few doors down on the High Street.**

Q- Address – to be checked to see if he can see Lounge/drapers from his home window as suggested in this letter.

We have a couple of issues with the business. It only joined the High Street a short while ago when considering other surrounding alcohol premises. We actually live closer to the Drapers Arms and we know that a condition of their licence is that they must **close their doors at 10pm** in order to restrict noise spilling out onto the High Street.

Q- My Licence states doors closed at 23:00 but we have all doors closed during winter due to cold and they are only opened for Entrance and exit – this is front bar and Garden.

Main shutter door open during opening hours but inside sound barrier doors closed at all times except entering or exiting.

Lounge 72 seems to have **no such condition** and as recently as this past weekend, they had a pop up event in the front bar, creating noise.

This was an over 30s event of 20 people, this closed at 23:00 and the door was only open for entrance & exit – 1 x security on door who managed this.

Over the past however many months, we have tried to phone on numerous occasions and ask them to keep the noise down but nobody ever answers the phone.

We don't have a phone lines only internet and we have contact details all over socials.

Why not pop a letter through the door if no access to social media.

I also walked down and spoke to a manager about the noise but was told it was a bar and they would not be turning the volume down or shutting the doors.

False allegation – no one has approached any of us.

There also seems to be an issue with anti-social behaviour from the customers – repeatedly at weekends, we can look out of our windows at 2am / 3am and there are many people milling around, creating a lot of noise – this is addition to the music means that the premises / business is a nuisance.

No Residential housing to the rear of the nightclub so not sure how they would hear music and identify it's from us and how they could view the nightclub it's at the rear of the high street and completely hidden from any view

Interested to understand where they actually live to identify everything is coming from lounge 72 and no other venue seeing they state they live close to Drapers. It is quite obvious from the flow of people that the activity doesn't come from Drapers.

We've witnessed really disruptive behaviour and a frequent police presence – including one where the road was closed and we understand that there had been a(nother) stabbing / fight).

Proof this was from Lounge 72 ?

Fights /stabbing/headbutting/glassing at Drapers every weekend. – Check the comet newspaper for evidence.

We've also been provided with videos of sexual activity taking place at the location and it is simply a really disturbing place to have on our doorstep, that has very little concern or consideration for the residential neighbours.

This has been addressed and no future event of this nature will be held at Lounge 72.- Happy for them to view the apology letter from the Chocolate men company regarding there artists behaviour and the fact we was not aware of these acts on the day, only when socials had been posted – which was too late or it would have been stopped immediately.

Please take these comments into consideration when reviewing their licencing arrangements. We did not voice any complaint when the business was opening as it was advertised on the basis of tea shop etc with cakes stands and the like in the window.

Café did not work in the day but that's not there business.

Since it's opening, it's been nothing but a rowdy nuisance.

Still like to understand why this is focused on Lounge and the fact they say they live next door? The club don't have a next door.

The front is only open for birthday parties, Christenings, Baby showers, Community Group meetings Church gathering meetings on a free hire just to let people use the space.

We visit a number of pubs / bars / restaurants in the High Street and no others seem to show such disregard for the surrounding area.

Cinnabar – The Comet incidents reported

Red Lion – Comet incidents reported

Drapers – The comet Incidents reported

Mulberry Tree – Comet incidents reported

Stabbings/Glassing/Police head-butting a customer/Street fights hitting heads on curbs outside and inside all these venues.

Comments:- On reading this statement, I can see that this person has never actually been inside our front bar or rear nightclub, I have no idea where they live to be able to comment on what they can see or hear from our nightclub at the rear of the high street, our bar at the front is only open for private hire and this is christenings, birthdays, baby showers, and community gatherings, which are either daytime in the afternoons on a Saturday or Sunday and Friday or Saturday night only open until 23:30 with 30 mins close down and clean up.

I feel this is vindictive towards us, saying all issues in the high street at 03:00am are down to Lounge 72, all fights and customers they see from their property are all from our nightclub,

And all noise is from Lounge 72 when we have a sound proofed venue that when doors are closed from 23:00 you cannot hear music from Lounge so how can they hear and identify it from Lounge.

Seems like this is vindictive with accusations not actual facts.